# Plumbing, HVAC, Electrical & General Repair

## Digital Writing Solution

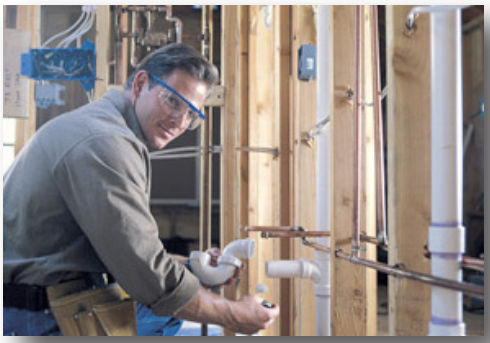
- IMPROVE ACCURACY
- RELIABILITY
- ACCOUNTABILITY

One of the biggest challenges facing field service operations is getting usable information from the field accurately, quickly and efficiently. Bad information results in poor records, multiple invoicing, delayed payments, increased business costs, and waisted time.

So how do you get real-time accurate information from your field personnel without braking the bank, having to make a major investment in upgrading hardware, software and spending more money on training and reengineering your business processes?

### PointDigital Digital Writing Solution

PointDigital© – Digital writing solution is the fastest and easiest way to turn your field operations into a highly efficient digital solution that allows you to communicate and collect in real-time the critical data and documents you need to move business through your workflow processes.



### SOLUTION OVERVIEW

PointDigital© Digital Writing Solution allows your mobile workers to write on a form and capture electronically whatever is written, including signatures. Data from the pen is sent via a Bluetooth - enabled device or docked with a PC and downloaded to the server where the handwriting is converted into electronic text. A PDF image of the form and all handwriting is available within seconds for viewing. Digital writing is a convenient, natural way to collect information with minimal change to your current business processes or user-adoption issues

- REAL-TIME ACCESS TO DATA AND DOCUMENT
- IMPROVES BUSINESS WORKFLOW PROCESSES
- LOWERS OPERATING COST ON MULTIPLE BUSINESS LEVELS
- ACCOUNTABILITY FOR AUDITS AND COMPLIANCE

Document Integration Technologies, Inc.

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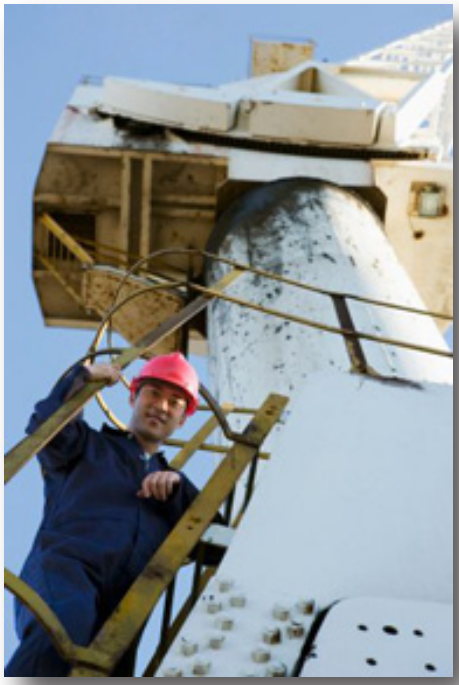


Field personnel armed with PointDigital can easily capture and route information to the main office in real-time using a mobile device for immediate processing. Confirmation of the transmission, alerts and other two-way communication are also possible to improve Customer Service.

Work orders, inventory updates and other related documents no longer have to be dropped off, faxed, scanned or re-keyed, which frees up your technicians and support staff for more revenue producing activities.

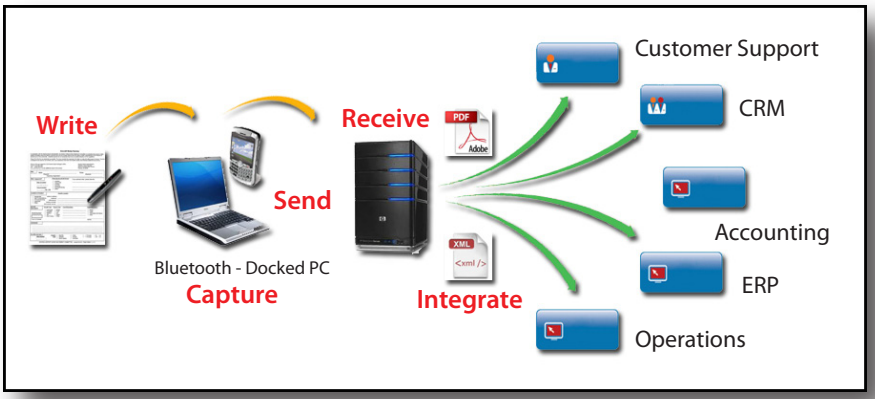
**Industry Specific Forms**

- Work Orders
- Estimates/Quotes
- Maintenance Contracts
- Sales Contracts
- Sales Orders
- Inspection Reports
- Drawings / Floor Plans

**Related Forms**

- Incident/Accident Report
- Damage Claim
- Inventory Replacement
- Time Sheets
- Vouchers
- Expense Reports
- Your Specific Business Forms

**Business Workflow Sample**




Original image (PDF) of the handwritten document and signature is automatically generated eliminating the need for manual scanning or management of documents.

Data is encrypted throughout the transmission process protects valuable information.

Date and timestamp is created for all entries providing a clear audit trail that satisfies regulatory compliance.

PointDigital© can be integrated with any application that accepts data in XML or TEXT and images in PDF, JPG or TIF formats.

For more information and demonstration contact

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